

## **Access Statement for Blanche's Guesthouse**

### **Introduction**

We aim to cater for the needs of all visitors in our home-based 2-bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions, please feel free to call us and we will endeavour to help you.

### **Pre-Arrival**

- There is a bus stop approximately 110 m from our front gate and there is a frequent bus service to and from Chesterfield.
- The nearest main train station in Chesterfield is approximately 15 minutes away by car. Taxis are usually available at the front of the station.
- A local taxi service has disability accessible taxis. If required, we can make a booking for you.
- We have a website with photographs of all guest rooms.
- You can contact us via phone or e-mail (details below).

### **Arrival & Car Parking Facilities**

- Parking is on the street (Brassington Street) situated at the side of the premises with low kerbs and no gradients.
- The entrance is accessed along a short paved and graveled path.
- There is a step of 13 cm down from the gate onto the path.
- We can assist guests with luggage.
- Clay Cross town centre is approximately 10 minutes walk from the B&B.

### **Main Entrance & Reception**

- The front door has one step 10 cm high and 92 cm wide.
- The front door is always locked but we do have a bell push button on the door surround, which can be reached from any height.
- The door is 81cm wide.
- On entry into our home, there is a hallway 1m wide by 4.8 m long.
- There is wooden flooring throughout the ground floor hallway.
- Registration is completed in the guest sitting room, which has a fitted short pile carpet and central rug.

### **Public Areas - General (Internal)**

- The lower hallway has good colour contrast and is well lit.
- The flooring on the ground floor hallway is wood.
- The covering on the stairs and upstairs hallway is fitted short pile carpet.
- The dining room and sitting room are on the ground floor.
- There are 13 stairs up to the first floor turning through 90° at the top.
- Each stair is 22 cm high, 19 cm deep, and 100cm wide.

- There is a handrail on one side of the stairs.
- The house is non-smoking throughout.

### **Public Areas - WC**

- Both bedrooms are en-suite and no public WC is available.

### **Dining Room**

- Breakfast is served on the ground floor in the dining room, which has a fitted, short pile carpet. There are no steps.
- Furniture is flexible and can be moved on request.
- The table has an under space of 62 cm high by 135cm wide and height of 73cm (legs in the centre). There are chairs (without arms), which can be moved to accommodate.
- Breakfast menus can be provided in larger print.

### **Guest Sitting Room**

- Guests have the exclusive use of their own sitting room, which is on the ground floor.
- The room has a short pile carpet and central rug. There are no steps.
- There are two tub-style armchairs and a coffee table, all of which are flexible and can be moved on request.
- A two-seater static settee is also provided.
- There is a TV with video and Teletext, together with a DVD player, both of which have remote controls.
- There is also a radio/CD/tape player with remote control.

### **Laundry**

- Not available.

### **Shops**

- There is a local corner shop and Post Office approximately 150 m away.
- A variety of other shops can be found in Clay Cross town centre, which is approximately 650 m away.

### **Leisure Facilities**

- Sharley Park Leisure Centre and Swimming Pool are across Market Street, opposite the B&B.

### **Outdoor Facilities**

- Not available

### **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not available

### **Bedrooms**

- There are 2 bedrooms both on the first floor with 13 stairs up to the first floor hallway.
- Each of the stairs is 22 cm high, 19 cm deep, 100cm wide. The stairs turn through 90° at the top.

#### **Blanche bedroom**

- The bedroom door width is 74 cm.
- There is an en-suite shower room, the doorway to which is 74 cm wide (see below for details).
- This is a double-bedded room.
- There is at least an 80 cm route within the bedroom e.g. around and to the side of beds, therefore allowing for left or right wheelchair transfers to the bed.
- The divan bed is 60 cm high.
- There is a TV with remote control.
- One upright pew style chair is provided in the room.
- There is a fitted short pile carpet on the floor.

#### **Railway bedroom**

- The bedroom door width is 74 cm.
- There is an en-suite shower room, the doorway to which is a bi-fold door with a step up of 11 cm (see below for details).
- This is a double-bedded room.
- There is approximately 75 cm between the wall and each side of the bed. The bottom of the bed is 60 cm from the wall. Therefore, it is likely that wheelchair transfers can only be made for the right-hand side of the bed.
- The divan bed is 56cm high.
- There is a TV with remote control and Teletext.
- A small bedroom chair and dressing table stool are provided in the room.
- There is a fitted short pile carpet on the floor.

### **Guest Shower Rooms& WC [En-suite]**

### **Blanche bedroom en-suite**

- Door width 78cm, opening into the bedroom.
- Free floor space clear of door is 60 cm wide x 120 cm long.
- The shower cubicle has a step/edge of 22 cm high.
- The toilet is 46cm high.
- The pedestal washbasin has a clear under-space and is situated in the corner of the bedroom. It is rounded at the front and is 82 cm high.

### **Railway bedroom en-suite**

- A bi-fold door, width 62 cm wide, opens into the bedroom.
- The shower cubicle edge/step is 14cm high.
- Free floor space is very limited.
- The toilet is 46cm high.
- The pedestal washbasin has a clear under-space and is situated in the corner of the bedroom. It is rounded at the front and is 82 cm high.

### **Grounds and Gardens**

- There is a local park 150 m walk from the B&B.

### **Additional Information**

- Assistance & guide dogs are welcomed.
- Mobile phone reception is generally good.
- We are able to use the front and back doors in the event of an emergency evacuation. If you might require assistance, please notify us on arrival and we will ensure you are evacuated safely.
- We are a no smoking building.
- We supply a very small mini-fridge in each bedroom, which can be used for medication/food. We can put larger items in our main fridge on request (not available 24hours).
- All duvets and pillows have synthetic fillings.

### **Contact Information**

- Address: Blanche's Guesthouse, 172 Market Street, Clay Cross, Chesterfield, Derbyshire, S45 9LY.
- Telephone: +44 (0)1246 861163.
- E-mail: [info@blanchesguesthouse.co.uk](mailto:info@blanchesguesthouse.co.uk).
- Website: <http://www.blanchesguesthouse.co.uk>.
- Hours of operation: We are closed from the 18th December to the 1st February. Hours are flexible to the business. The B&B is our home so is occupied 24 hours. The mainline telephone is answered between 8am-10pm where possible, answer-phone at all other times.
- Local carers: Crossroads Caring for Carers; 01246 557541.
- Local equipment hire companies: Compass Mobility; 01246 866663.

- Nearest local bus station in Chesterfield;01246 2111007.
- National train enquiries:08457 484950; [www.nationalrail.co.uk](http://www.nationalrail.co.uk).
- Local disability accessible taxis from Shaw's Taxis:01246 863840/862262.

### **Future Plans**

- We are hoping to redesign the front path from the gate to the front door sometime in the future so as to provide a more level surface.

**We welcome your feedback to help us continuously improve. If you have any comments, please contact us at: [info@blanchesguesthouse.co.uk](mailto:info@blanchesguesthouse.co.uk)**

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