

Terms & Conditions

Thank you for choosing to book with Blanche's Guesthouse. We look forward to welcoming you. When you make this booking you are entering a legal agreement with us. Please read our terms and conditions of booking below.

For all bookings we require a deposit of the first nights stay to confirm the booking. You must make sure that this reaches us within 5 days of making the booking. We will send you a letter confirming the booking. **The balance is due on arrival.**

The price charged includes your accommodation plus breakfast.

Once you have booked your stay, our agreement is a legal contract and any deposit you may have paid is non-refundable. If you need to cancel your stay before your arrival, please contact us as soon as possible. Unfortunately, we are unable to give refunds for curtailed stays once the balance has been paid. However, if you do have to shorten your stay, we will happily provide you with a credit for the unused nights, to be used, subject to availability, within a year of issue.

We would only cancel your booking if your accommodation were unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Your accommodation is available to you from 3.00 pm on the day of arrival, unless otherwise arranged. Please let us know an approximate time for your arrival. Please be ready to leave your accommodation by 10.30 am on the day of departure, unless otherwise arranged.

Please take care with our accommodation. You are responsible and liable for any breakages or damages cause by you to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves.

Any data gathered during the course of this booking may be held on computer.

Pets are not permitted. However, we do welcome Assistance dogs.

You are welcome to eat take-away meals in the dining room where we will gladly provide you with a plate and cutlery. Please do not take any hot cooked food into your room.

Please note that smoking is strictly forbidden anywhere on the premises. Any guests found or thought to have been smoking will be asked to leave immediately with the loss of all monies paid. In addition we reserve the right to charge customers up to £150, this being the cost of lost revenue whilst rooms are aired and deep cleaned.

